	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	**Target**	**OCT**	**NOV**	**DEC**	**JAN**	**FEB**	**MAR**	**Standard (time assitance available at gate from arrival on chocks)**	**Target**	**OCT**	**NOV**	**DEC**	**JAN**	**FEB**	**MAR**
Pre-booked	**Numbers of PRMs**		**369**	**261**	**241**	**208**	**227**	**263**	**Numbers of PRMs**		**168**	**233**	**246**	**192**	**198**	**325**
	10 mins	80%	98.4%	98.5%	99.1%	99.3%	99.5%	98.9%	5 mins	80%	100%	100%	100%	100%	100%	100%
	20 mins	90%	98.9%	98.5%	99.1%	99.3%	99.5%	98.9%	10 mins	90%	100%	100%	100%	100%	100%	100%
	30 mins	100%	99.5%	100%	100%	100%	100%	100%	20 mins	100%	100%	100%	100%	100%	100%	100%
Non pre-booked	**Numbers of PRMs**		3	**0**	10	0	0	0	**Numbers of PRMs**		0	**0**	0	9	0	7
	25 mins	80%	100%	100%	100%	100%	100%	100%	25 mins	80%	100%	100%	100%	100%	100%	100%
	35 mins	90%	100%	100%	100%	100%	100%	100%	35 mins	90%	100%	100%	100%	100%	100%	100%
	45 mins	100%	100%	100%	100%	100%	100%	100%	45 mins	100%	100%	100%	100%	100%	100%	100%