

## ***Airport Cleaning Manager***

**Division: Aviation**

**Location: London Southend Airport**

**Shift pattern: Full-time, Monday- Friday**

**Reporting to: Head of Asset Management**

### **What's the role?**

Reporting to the Head of Asset Management you will be accountable for the airport cleaning operation, delivering best in class standards for our guests at this award winning London airport.

London Southend Airport is looking for an experienced, passionate Airport Cleaning Manager with attention to detail and who has demonstrable experience of a 24hr commercial cleaning operation.

You will be primarily responsible for a team delivering Aircraft Cleaning on turnaround during the day, deep cleans during the night and ensuring our public areas of the terminal and surrounding areas are maintained to very high standards at all times. You will be expected to manage your team with objectives that are clear, fair and maximise productivity.

You will also be expected to work a flexible shift pattern which supports the needs of the cleaning team and business.

### **What will I be responsible for?**

- Define, deliver and improve the Airport's Cleaning Strategy
- Improve our 'guest' experience
- Management of staff and rosters
- Management of support contractors
- Waste Management
- COSHH Control
- Safe Working Procedures
- Risk Assessments
- Tender production and evaluations
- Quality audit
- Staff Appraisal
- Produce and track budget performance
- Business documentation
- Performance reporting
- Support LSA's Aviation Security Program

## Qualifications and experience:

	Essential	Desirable
<b>Key Attributes</b>	<ul style="list-style-type: none"> <li>• Attention to detail</li> <li>• Preparing and managing budgets and departmental P&amp;L</li> <li>• Understand the demands of a 24-hour operation and can be flexible in your working pattern to meet the needs of the business</li> <li>• Understand, plan and deliver flexible resources to meet varying workloads across the day</li> <li>• The ability to adapt your management style to maximise the productivity of you team</li> <li>• Possess competent IT skills to be able to collate and provide comprehensive reports</li> <li>• Can communicate at all levels within industry both verbally and in writing</li> </ul>	<ul style="list-style-type: none"> <li>• Achieved Award Winning Standards</li> </ul>
<b>Qualifications</b>	<ul style="list-style-type: none"> <li>• Environmental Legislation for the Cleaning Industry</li> <li>• Safety Management</li> <li>• Coshh Control</li> <li>• Manual Handling</li> <li>• Water Hygiene</li> </ul>	<ul style="list-style-type: none"> <li>• British Institute of Cleaning Science (BICS)</li> <li>• Institution of Occupational Safety &amp; Health (IOSH)</li> <li>• Management Qualifications</li> <li>• Training Qualifications</li> </ul>
<b>Experience</b>	<ul style="list-style-type: none"> <li>• Successful experience and operation management of a commercial cleaning team</li> </ul>	<ul style="list-style-type: none"> <li>• Successfully managed 24 hours sites</li> <li>• Aircraft Cleaning Operations</li> <li>• Airport Cleaning Operations</li> </ul>

## How to Apply:

All applications should be made in writing to Human Resources at [LSAHR@southendairport.com](mailto:LSAHR@southendairport.com) with:

- An updated CV and a covering letter stating your salary expectations

**Note: For your application to be considered it is essential that you can provide a full 5-year checkable history and are able to obtain a clear criminal record check.**

Please provide details of relevant skills, experience and qualifications to support your application.