

## ***Aircraft Fueller***

**Division: Aviation**

**Location: London Southend Airport**

**Shift pattern: Full-time 42 hours p/w**

**Salary: Up to £20,000 per annum (pro rata)**

**Reporting to: Fuel Manager**

### **What's the role?**

Working in the Ground Handling Team, you will ensure consistent delivery of high performance standards in the provision of smooth, timely and accurate processing of aircraft refuelling /servicing. You will demonstrate a hardworking, adaptable attitude and be able to thrive on variety in the workplace. Experience in the Aviation industry with specific knowledge of aircraft refuelling/servicing/airside operations is desirable, coupled with HGV Cat C (Class 2)

The ideal candidates will have excellent communication skills, a proactive approach to all work requirements and a team centred ethos. Candidates should also possess a confident and professional approach at all times, which enables effective resolution of conflicts and delivery of relevant solutions. The ability to consistently follow standard processes and procedures in order to maintain an efficient and safe working environment whilst operating outside in diverse weather conditions is also a requirement.

### **What will I be responsible for?**

- Perform accurate and efficient aircraft refuelling operations to a variety of aircraft utilising fixed wheelbase fuel bowzers.
- Actively assist the Fuelling Supervisor with required with Quality and Standards control checks/measures.
- Actively assist with overseeing safe, timely and efficient tanker deliveries in/out of the fuel farm.
- Ensure that Health and Safety and adherence to LSACL, Airline(s) and regulatory bodies' processes and procedures, safe working practices are followed and maintained at all times.
- Ensure any refuelling problems are managed with accuracy and efficiency ensuring that the Aircraft Dispatcher/Ground Handling Supervisor/Fuelling Supervisor are kept informed.
- Ensure regular preventative maintenance within the operational environment (including but not limited to removal of FOD, Fuel Servicing equipment inspections/checks/cleaning).
- Ensure that Fuel Bowser product levels are maintained within safety and operational requirements.

- Ensure that all operational Service Level Agreements are met and maintained.
- Work cohesively as part of the team so as to maximise co-operation leading to the efficiency and effectiveness of the operation.
- Actively monitor and record Fuel Servicing equipment serviceability and fault reporting.
- Ensure a record of any incidents/accidents involving equipment, aircraft, customers or staff are reported immediately to your Line Manager and documented accurately as per LSACL, Airline(s) & Regulatory body policies and procedures.
- Ensure all paperwork and administrative duties are completed with accuracy, in a timely manner and relevant information is forwarded where appropriate.
- Comply with airport procedures at all times, keeping fully updated with changes to procedures or new procedures.
- Provide and maintain an excellent standard of customer service.

**Qualifications and experience:**

- Full UK Driving License is essential.
- HGV Cat C (Class 2) is essential.
- Experience in aviation is desirable.
- Ability to successfully complete a colour vision test is essential
- Must be numerically literate

**How to Apply:**

All applications should be made in writing to Human Resources at [LSAHR@southendairport.com](mailto:LSAHR@southendairport.com) with:

- An updated CV and covering letter. or an application form

**Note: For your application to be considered it is essential that you can provide a full 5-year checkable history and are able to obtain a clear criminal record check.**

**Please also note that only applications made directly to [lsahr@southendairport.com](mailto:lsahr@southendairport.com) will be accepted. Applications made through third-party websites will not be considered.**

Please provide details of relevant skills, experience and qualifications to support your application.