

Head of Airside

Division: Stobart Aviation
Location: London Southend Airport
Hours: 40 per week
Salary: Dependant on experience
Reporting to: Chief Operating Officer

What's the role?

Responsible for all aspects of airfield strategy, policy, and operational delivery, with a focus on continuous improvement. To lead, motivate, develop, and coach to deliver a consistently outstanding safe and compliant operation that achieves KPI's through effective utilisation of facilities, services and staff resources. To support the growth of the airport through developing a team which can support the increasing complexity a larger airport will bring.

Excellent communication skills, a proactive leader with a confident, professional approach at all times that enables effective resolution of conflicts and delivery of relevant solutions through a collaborative team centred ethos.

To ensure compliance with Civil Aviation Authorities (CAA), European Aviation Safety Agency (EASA), Health & Safety Executive (HSE), Environment Agency (EA), Department for Transport (DfT) legislation and regulations and Stobart Group policies and procedures.

What will I be responsible for?

- Ensure continued compliance with CAA Safety Regulation Group Aerodrome Standards
- Accountable for LSA Emergency Planning
- Primary responsibility for the Airside Safety Management System
- Drive airfield performance and runway utilisation
- Meet expected objectives in productivity, such as peak hour movements and operating cost per movement
- Responsible for airside service performance, including overall punctuality Establish metrics/KPI's that will enhance the ability to measure, assess, and improve cost and service performance across the airfield operation
- Lead the evaluation, selection, governance, and acceptance of airfield capital projects to ensure efficient allocation of capital and excellence in execution
- Provide full support to the COO in meeting annual goals
- Ensure the delivery of the operational resource plan for Fire, Fuel & Airside Operations teams
- Participate as a full member of the Airport Leadership Team
- Provide vision, leadership and line management for the Airside team
- Primary accountability for HSE performance for Airfield Operations
- Improve business operating cost and operating efficiency
- Improve passenger experience and airline service
- Drive adaptation of best practices
- Ensure airfield capital projects are delivered to cost, scope, and time objectives
- Create regular and effective communication channels to staff
- Promote a culture of performance linked to organisational values
- Drive airfield safety performance improvements
- Build, develop, and manage a talent pipeline for the business
- Ensure that all plant and equipment is serviced, maintained and fit for purpose
- Ensure that all staff are trained and maintain competence to carry out their role and tasks
- Ensure that all accidents, incidents and near misses are reported and investigated as per company policy
- Ensure that all procedures and processes are maintained in line with current legislation and internal policies ensuring adherence to regulatory frameworks applicable to the airside operation (e.g DfT, HSE, CAA, EA, EASA)
- Ensure that all audit findings both internal and external are addressed within the agreed timescales
- Conduct Safety tours/inspections as per the agreed schedule
- Monitor and manage all third part contractors and their activities where relevant
- Member of Airport Response Team



Experience & Qualifications:

- Demonstrable experience in leading and motivating teams within an airside environment
- Extensive experience in Advanced Airside Operations
- Experience in conducting internal audits
- Experience dealing with the National Aviation Safety Regulator
- Working with aerodrome related safety cases and SMS's
- A sound understanding of the Air Navigation Order
- A sound understanding of CAP 168
- A sound understanding of CAP 642
- A sound understanding of CAP 700
- Experience in Aerodrome Emergency Planning
- Extensive experience in leading Local Runway Safety Teams (LRST)
- To have undertaken a formal managerial training programme.
- A recognised and relevant Safety Management System and or HSE qualification

Key Attributes:

- Inspirational leadership
- Effective communication and relationship building
- Service delivery and compliance focused
- Accuracy in both theoretical and practical workplace applications – an eye for detail
- Sound data analysis ability
- A problem solver – an ability to work on one's own initiative
- High level of business awareness
- Ability to deal effectively with difficult people

How to Apply:

All applications should be made by submitting an up to date CV and covering letter, detailing why you would be the best candidate for this role, to: LSAHR@southendairport.com

Stobart Group is committed to equal opportunities for all, and we provide a fully inclusive and accessible recruitment process. Should you need any documents in a different format, or require any further support or assistance, please contact the HR Team on 01702 538626 or email LSAHR@southendairport.com

