

Security Team Leader

Division:	Stobart Aviation
Location:	Southend Airport
Shift Pattern:	Various, across 7 days
Salary:	£20,536.14, rising to £21,460.27 after probationary period
Reporting to:	Security Shift Controllers

Stobart Group:

Stobart Group is focused on delivering growth in its three core operating divisions: Aviation, Energy and Rail & Civils. Stobart Group also holds a portfolio of infrastructure assets and investments.

What's the role?

Supporting the Security Shift Controllers you will ensure that the department achieves excellent standards of customer service, quality and attention to detail, all whilst supporting the growth of the airport and the increasing complexity a larger airport will bring. You will have excellent communication skills with a proactive approach to all work requirements.

Please note: you must have at least 6 months' recent experience working as a Level 1 Security Officer in a UK airport in order to apply for this role. Without this your application will not be considered.

What will I be responsible for?

- To motivate, allocate, and supervise staff employed in the company's Security Services operation alongside the Shift Controller and in their absence.
- To maintain a professional and equal approach to all passenger and staff requirements
- To ensure quality and performances, comply both with the Company standards and Governing bodies.
- To ensure that all Service Level Agreements are met and maintained, so the standard of service carried out meets the quality standards and requirement of the Airlines.
- Take appropriate action where standards and services are not being met
- At all times comply with HSE, DfT and LSACL protocol along with the Airport operating procedures.
- Maximise efficiencies and best practice of the operational areas.
- Maintain effective customer contact.
- Ensure that employees perform their jobs effectively and that good management practices are followed, including effective appraisals and assessments in order to achieve optimum staff performance, such as timekeeping, development and retention.
- Ensure that all equipment, including keys, radios and vehicles are signed out where needed, relevant paperwork completed, and are fully accounted for at the end of each shift. Any faults must be reported in the appropriate manner.
- Ensure that all provisions of the Health and Safety at Work Act 1974, "COSHH" regulations 2002 and any other legislation and regulations governing the work are fully complied with.
- All accidents or injuries to employees or customers must be immediately reported and recorded.
- Ensure that the "image" specified by the Company is maintained in the standards of work. and all dealings with customers, airlines, including other service companies
- Establish and maintains good relationships and lines of communication with client airlines, other airlines, Airport Authority, Customs and Excise and companies such as ground handlers, caterers etc.
- Attend appraisals, team meetings and training as requested by your line management.



Key Attributes:

- A strong understanding of the threat to aviation.
- Strong operational and leadership skills
- Effective communication and relationship building.
- Computer literate.
- Good organisational skills.
- Excellent communication skills
- A problem solver – an ability to work on one’s initiative.
- At least 6 months’ recent experience in working as a Level 1 Security Officer in a UK Airport
- Full UK Driving Licence

How to Apply:

All applications should be made by submitting an up to date CV and covering letter to: LSAHR@southendairport.com

Stobart Group is committed to equal opportunities for all, and we provide a fully inclusive and accessible recruitment process. Should you need any documents in a different format, or require any further support or assistance, please contact the HR Team on 01702 538626 or email LSAHR@southendairport.com

The successful applicant will be rewarded with a package including company pension scheme and uniform.

For Stobart employees: You must inform your line manager in advance if you are short-listed for an interview.

