

Ground Handling Agent

Division: Aviation

Location: London Southend Airport

Shift pattern: 27 hours per week, over Monday to Sunday, as required.

Salary: £11,896 per annum, rising to £12,060.36 after completion of probationary period

Reporting to: Ground Handling Supervisor

What's the role?

You will be working in the Ground Handling Team, providing the smooth, timely and accurate processing of passenger baggage and aircraft turnaround to provide support in our busy seasonal period. You should be able to demonstrate a hard working, adaptable attitude and be able to thrive on variety in the workplace. A demonstrable background in the aviation industry, Customer Service and Airside exposure would be an asset.

What will I be responsible for?

- Complete processes and activities, in accordance with DfT regulations and Airline(s) and LSACL procedures.
- Perform accurate and efficient sortation of outbound passenger baggage.
- Take active involvement in all Aircraft Turnaround processes (including but not limited to aircraft arrival, baggage unload, baggage load, aircraft departure) as instructed by Team Leader.
- Security duties (including but not limited to Patrols, Access Control and I.D. checks).
- Safe and efficient operation of Ground Service Equipment.
- Regular preventative maintenance within the operational environment (including but not limited to removal of FOD, Ground Service Equipment checks/cleaning).
- Provide assistance and input to any baggage loading/unloading problems with accuracy and efficiency ensuring Team Leaders are kept informed.
- Work cohesively as part of the team so as to maximise co-operation leading to the efficiency and effectiveness of the operation.
- Liaise and work together with other departments to ensure our customers receive a high standard of service.

Qualifications and experience:

- Full UK Driving License is essential
- Ability to successfully complete a colour vision test is essential



How to Apply:

All applications should be made in writing to Human Resources at LSAHR@southendairport.com with:

- An updated CV
- Covering letter

Note: For your application to be considered it is essential that you can provide a full 5-year checkable history and are able to obtain a clear criminal record check.

Please provide details of relevant skills, experience and qualifications to support your application.

Please be advised if you have not heard back within 4 weeks of applying, then, regrettably, your application has been unsuccessful.