



London Southend Airport continues to support SNAP Helpline

London Southend Airport, 4 May 2021: SNAP Charity provides vital support to local families with children who have any special need or disability. The helpline is more important than ever during the pandemic ensuring that families can speak to someone to receive assistance.

SNAP Helpline: 01277 211300 / familyteam@snapcharity.org

Glyn Jones, CEO London Southend Airport, “The pandemic has heightened feelings of anxiety and isolation, protecting vulnerable members of our community is so important and the SNAP helpline is an excellent service available and accessible from anywhere”.

London Southend Airport awarded £1000 to the charity which will be invested in the helpline allowing phone and email support. This will ensure that families have personalised advice, strategies and information as well as emotional support. The Helpline is a crucial source of help that families can easily access from the safety of their own home.

Karen Boath, Director – Family Services, “We are so grateful to London Southend Airport for their continued support of our Helpline throughout this difficult year. This grant will help us continue to provide an essential listening ear for parents and carers and ensure they understand that they are not alone - SNAP will be there to help them through the challenges they face.”

SNAP’s Helpline is available to registered and new families – Monday to Thursday 9.00am to 5.00pm and Friday 9.00am to 4.00pm. Phone 01277 211300 or email familyteam@snapcharity.org

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For further information or images contact

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ABOUT LONDON SOUTHEND AIRPORT

London Southend Airport is consistently ranked the best London airport by consumer group Which? It was also voted best UK airport (under three million capacity) by the Airport Operator’s Association in 2019.

Serving close to 2.2 million passengers in 2019, London Southend offered services to around 40 domestic and European cities. The terminal has its own railway station, less than 100m from its entrance, with up to six trains an hour to central London, taking just 52 minutes to Liverpool Street. All airport car parks are located minutes from the terminal entrance.

The impact of coronavirus has resulted in reduced operations and schedule changes. Latest flight information is available via airlines directly. London Southend Airport has introduced



new safety measures to create a biosphere within the terminal, from hand sanitiser every 20 paces to new security equipment; significant investments have been made to protect employees and passengers.

More at www.southendairport.com
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ABOUT SNAP CHARITY

SNAP – Special Needs And Parents – is an Essex charity for families with children and young people who have any special need or disability. SNAP's aims are to inform, encourage and support parents and carers so that they can grow in strength and knowledge and become better equipped to give the best possible help to their children.

More at <https://www.snapcharity.org/>
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